

**e-Request for Proposal
(eRFP)**

For Engagement of Consultant for “Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities for DBFOT on PPP basis in three Major Ports (ChPT, JNPT & VoCPT) and Transactory Advisory will be for one best Port out of three”.



Indian Ports Association

1st Floor, South Tower, NBCC Place

B. P Marg, Lodi Road

New Delhi - 110003

Ph No : 011-24369061/63; Fax No : 011-24365866

tender.ipa@nic.in

(August 2018)

INR 5,000/-

LETTER FOR ISSUE OF e-RFP FOR

Engagement of Consultant for “Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities for DBFOT on PPP basis in three Major Ports (ChPT, JNPT & VoCPT) and Transactory Advisory will be for one best Port out of three”.

The set of e-RFP document is issued to:

Name : _____

Address :

The cost of the RFP document is INR 5,000/- (Indian Rupees Five Thousand only)

IPA

Signature of the Officer

Issuing the RFP Document:

Indian Ports Association

IPA/GAD/RFP/Ship Repairing/New/2018

Date: 24/08/2018

Indian Ports Association (IPA) intends to appoint a consultant **“For Engagement of Consultant for “Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities for DBFOT on PPP basis in three Major Ports (ChPT, JNPT & VoCPT) and Transactory Advisory will be for one best Port out of three”.**

Accordingly, IPA invites e-Requests for Proposal (eRFP) from interested consultants for the same.

The RFP document providing the Terms of Reference (ToR), pre-qualification criteria, terms and conditions including evaluation criteria and application fee are available in the web site <http://www.ipa.nic.in> as well as eProcurement Portal (CPPP) www.eprocure.gov.in/eprocure/app

The schedule for receipt of the bid is as follows:-

1. Receipt of offers on or before 1500 Hrs. on 12th September, 2018.
2. Opening of Technical offers at 1530 Hrs. on 12th September, 2018.

Reputed and interested consultants/consulting firms may download the RFP from the above website and send in their response to the Managing Director, Indian Ports Association, 1st Floor, South Tower, NBCC Place, B. P Marg, Lodi Road, New Delhi - 110003

In case, if RFP is downloaded from website, the requisite document fee of Rs. 5,000/- (Rupees Five Thousand only) in form of Demand Draft, In favor of Indian Ports Association payable at New Delhi shall be submitted along with the bid.

Online Bids will be accepted only at eProcurement web site <https://eprocure.gov.in/eprocure/app> (CPPP). If any bidder failed to submit online, then Bid shall be treated as “Non-Responsive”.

Indian Ports Association

Engagement of Consultant for “Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities for DBFOT on PPP basis in three Major Ports (ChPT, JNPT & VoCPT) and Transactory Advisory will be for one best Port out of three”.

1. Introduction and Background

India’s ports comprise of 12 major ports and around 200 non-major ports along the coast and islands. The Major Ports except one i.e. Kamarajar Port (Ennore) are managed by the respective Port Trust Boards and the Kamarajar Port is in the form of Public Limited Company. All the Major Ports are administered by the Central Government under Ministry of Shipping. The total volume of traffic handled by all the Indian Ports during 2014-15 was 1052.00 MT and the major ports account for around 55% of total sea-borne trade. The Government of India has formulated “National Maritime Agenda 2010-20” in which, a number of development projects has also been identified under five projects heads viz. deepening of channels, construction and re-construction of berths, procurement / modernization of equipment, hinterland connectivity and various other developmental works to be taken up, in order to meet the projected traffic and estimated capacity. The expected investment for the Major Ports from 2010-2020 is 127,942.35 crores.

India has identified ship repairing as a high potential growth industry over the next twenty years and has earmarked the industry as a significant booster to the Indian economy. India has a coastline of over 7,500 km and is serviced by a thriving maritime shipping industry. As per Ministry of Shipping, Government of India reports, nearly 95% of India’s total trade by volume is facilitated via maritime channels from 12 major ports across the country.

To ensure that the ship repairing industry flourishes and achieves its maximum potential at the ports, it is essential that adequate investment in capital, infrastructure, and manpower be provided to it in the form of Public-Private-Partnerships. There is a need to define a comprehensive strategy to drive appropriate partnerships within the ship repair industry and maximise revenues from it.

2. Objective

This eRFP is being issued by the Indian Ports Association to identify potential investment partners to support the development of the ship repair industry in India, focusing on ports. In this regard studies are required to be carried out **to provide consultation for “Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities for DBFOT on PPP basis in three Major Ports (ChPT, JNPT & VoCPT) and Transactory Advisory will be for one best Port out of three”.**

The following studies shall be undertaken for the purpose of authority’s requirement in respect of development of the project.

This strategy must include identification of development goals and management model designing for the port(s) at which the ship repairing facilities are to be developed. In addition, the consultant must also provide comprehensive implementation support to the IPA on boarding partners who will be developing the ship repairing facilities at the identified port(s) in PPP mode.

Sealed tenders in two-bid system (Technical & Financial Bid) are invited from empanelled consultants. The RFP document provides the Term of Reference (ToR), pre-qualification criteria, terms and conditions including evaluation criteria, EMD and suggested response formats and easy understanding has been divided into following sections:

- | | | |
|--------------------|---|-------------------------------------|
| Section 1 | - | Instructions to Consultants |
| Section 2 | - | Terms of reference |
| Part I | - | Objective & Scope of Services |
| Part II | - | TOR, Terms & Conditions |
| Section 3 | | |
| Technical Proposal | - | Standard Forms & Other Undertakings |
| Financial Proposal | - | Standard Forms |

Section 1
(Instructions to Consultants)

Standard

1. Definitions

(a) “Employer” means the Indian Ports Association, New Delhi which have sought the bids for consultancy services and with which the selected Consultant signs the Contract for the Services and to which the selected consultant shall provide services as per the terms and conditions and TOR of the contract.

(b) “Consultant” means any interested empanelled firms/companies/agencies who submit their proposals that may provide or provides the Services to the Employer under the Contract.

(c) “Contract” means the Contract signed by the Parties and all the attached documents listed in its Clause 1, that is the General Conditions (GC), the project Specific Conditions (SC), and the Appendices.

(d) “Project specific information”, means such part of the Instructions to Consultants used to reflect specific project and assignment conditions.

(e) “Day” means calendar day.

(f) “Government” means the government of India.

(g) “Instructions to Consultants” (Section 1 of the RFP) means the document, which provides Consultants with all information needed to prepare their proposals.

(h) “Personnel” means professionals and support staff provided by the Consultant or by any Sub-consultant and assigned to perform the Services or any part thereof.

(i) “Proposal” means the Technical Proposal and the Financial Proposal.

(j) “RFP” means the Request for Proposal prepared by the Employer for the selection of Consultants.

(k) “Assignment/Job” means the work to be performed by the Consultant pursuant to the Contract.

(l) “Sub-Consultant” means any person or entity with whom the Consultant subcontracts any part of the Assignment/job.

- (m) “Terms of Reference” (TOR) means the document included in the RFP as Section 2 which explains the objectives, scope of work, activities, tasks to be performed, respective responsibilities of the Employer and the Consultant, and expected results and deliverables of the Assignments/job.

2. Introduction

- 2.1 The Employer will select a consulting firm/organization (the Consultant) in accordance with the method of selection specified in the Section 2.
- 2.2 The name of the assignment/job has been mentioned in Section 1. Detailed scope of the assignment/job has been described in the Terms of Reference in Section 2.
- 2.3 The date, time and address for submission of the proposals have been given in Section 1.
- 2.4 The Consultants are invited to submit their Proposal, for consulting Assignment/job named in the Section 1. The Proposal will be the basis for signed Contract with the selected Consultant.
- 2.5 The Employer will provide to the Consultants the inputs and facilities specified in the Section 2 without any cost and make available relevant project data and reports.
- 2.6 Consultants shall bear all costs associated with the preparation and submission of their proposals and contract negotiation. The Employer is not bound to accept any proposal, and reserves the right to annul the selection process at any time prior to Contract award, without thereby incurring any liability to the Consultants.

3. Eligibility of Association of Consultants and Sub-Consultants

- 3.1 If the Consultant has formed an association of consultants, each member of the association of consultant shall be evaluated as per the qualification/eligibility criteria set forth in Section 2. The **combined score** of each member of the association of consultant shall be taken into account for evaluation purpose. If any member of the association of consultants is dropped at the RFP stage, such association of consultant is liable to be rejected by the Employer. However, the Employer, at its sole discretion, may decide to evaluate for short listing such association of consultant without considering the strength of the dropped member and if found eligible, may allow such association of consultant to submit their proposal.

3.2 A consultant may associate with consultants and/or individual expert at the time of submission of proposal. Under such circumstances each member of the association of consultant shall be evaluated as per the qualification/ eligibility criteria set forth in Section 2. The combined score of the each member of the association of consultant shall be taken into account for evaluation purpose. However, the lead member of the association of the consultant shall be the consultant who has submitted the proposal and employer shall deal with only the lead member for the purpose of this assignment. Although, the contract shall be signed by all the members of the associations of the consultants, the lead member of the association of the consultant shall be responsible and liable to the Employer for every aspects of their proposal, contract, etc.

4. Clarification and Amendment of RFP Documents

4.1 Consultants may request a clarification on any clause of the RFP documents up to the number of days indicated in the Section 1 before the proposal submission date. Any request for clarification must be sent in writing, or by standard electronic means to the Employer's address indicated in the Section 1. The Employer will respond in writing, or by standard electronic means and will send written copies of the response (including an explanation of the query but without identifying the source of inquiry) to all Consultants. Should the Employer deem it necessary to amend the RFP as a result of a clarification, it shall do so following the procedure under para 4.2 below.

4.2 At any time before the submission of Proposals, the Employer may amend the RFP by issuing an addendum in writing or by standard electronic means. The addendum shall be sent to all Consultants and will be binding on them. Consultants shall acknowledge receipt of all amendments. To give Consultants reasonable time in which to take an amendment into account in their Proposals the Employer may, if the amendment is substantial, extend the deadline for the submission of Proposals.

5. Conflict of Interest

5.1 Employer requires that Consultants provide professional, objective, and impartial advice and at all times hold the Employer's interests paramount, strictly avoid conflicts with other Assignment/jobs or their own corporate interests and act without any consideration for future work.

5.2 Without limitation on the generality of the foregoing, Consultants, and any of their affiliates, shall be considered to have a conflict of interest and shall not be recruited, under any of the circumstances set forth below:

Conflicting activities: A firm that has been engaged by the Employer to provide goods, works or Assignment/job other than consulting Assignment/job for a project and any of its affiliates, shall be disqualified from providing consulting Assignment/ job related to those goods, works or Assignment/job. Conversely, a firm hired to provide consulting Assignment/job for the preparation or implementation of a project, and any of its affiliates shall be disqualified from subsequently providing goods or works or Assignment/job other than consulting Assignment/job resulting from or directly related to the firm's consulting Assignment/job for such preparation or implementation. For the purpose of this paragraph, Assignment/job other than consulting Assignment/job are defined as those leading to a measurable physical output, for example surveys, exploratory drilling, aerial photography and satellite imagery.

Conflicting Assignment/job: A Consultant (including its Personnel and Sub-Consultants) or any of its affiliates shall not be hired for any Assignment/job that by its nature, may be in conflict with another Assignment/job of the Consultant to be executed for the same or for another Employer.

Conflicting relationships: A Consultant (including its Personnel and Sub-Consultants) that has a business or family relationship with a member of the Employer's staff who is directly or indirectly involved in any part of (i) the preparation of the Terms of Reference of the Assignment/job, (ii) the selection process for such Assignment/job, or (iii) supervision of the Contract, may not be awarded a Contract, unless the conflict stemming from this relationship has been resolved in a manner acceptable to the Employer throughout the selection process and the execution of the Contract.

5.3 Consultants have an obligation to disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of their Employer, or that may reasonably be perceived as having this effect. Any such disclosure shall be made as per the Standard forms of technical proposal provided herewith. If the consultant fails to disclose said situations and if the Employer comes to know about any such situation at any time, it may lead to the disqualification of the Consultant during bidding process or the termination of its Contract during execution of assignment.

6. Unfair Advantage

6.1 If a Consultant could derive a competitive advantage from having provided consulting Assignment/job related to the Assignment/job in question and which is not defined as conflict of interest as per para 5 above, the Employer shall make available to all Consultants together

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with this RFP all information that would in that respect give such Consultant any competitive advantage over competing Consultants. In this regard, all bidding consultants will be given access to the relevant reports submitted by the consultant of “Benchmarking, Process Maturity Assessment & Operational Improvements roadmap” and the relevant documents of the "Origin-Destination study, Operational efficiency analysis based enhancement of Indian Ports Capacity" conducted under the Sagarmala program assignment.

7. Proposal

7.1 Consultants shall only submit one proposal. If a Consultant submits or participates in more than one proposal, such proposals shall be disqualified. However, this does not limit the participation of the same Sub-Consultant, including individual experts, to more than one proposal.

8. Preparation of Proposals

8.1 The proposal as well as all related correspondence exchanged by the Consultants and the Employer, shall be written in English language, unless specified otherwise.

8.2 In preparing their Proposal, Consultants are expected to examine in detail the documents comprising the RFP. Material deficiencies in providing the information requested may result in rejection of a Proposal.

8.3 While preparing the Technical Proposal, if a Consultant considers that it may enhance its expertise for the Assignment/job by associating with other Consultants in sub-consultancy, it may associate with a Consultant who has not been technically qualified as a part of the application process of this RFP.

8.4 Depending on the nature of the Assignment/job, Consultants are required to submit a Technical Proposal (TP) in forms provided in Section 3. The section 3 indicates the formats of the Technical Proposal to be submitted. **Submission of the wrong type of Technical Proposal will result in the Proposal being deemed non-responsive.** The Technical Proposal shall provide the information indicated in the following paras from (a) to (d) using the attached Standard Forms (Section 3). Form TP-1 in Section-3 is a sample letter of technical proposal which is to be submitted along with the technical proposal.

(a) A brief description of the consultant’s organisation and in the case of a consortium/joint venture of each partner, will be provided in Form TP-2. In the same Form, the consultant and in the case of a consortium/joint venture, each partner will provide details

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of experience of assignments which are similar to the proposed assignment/job as per the terms of reference. For each Assignment/job, the outline should indicate the names of Sub-Consultants/Professional staff who participated, duration of the Assignment/job, contract amount, and Consultant's involvement. Information should be provided only for those Assignment/jobs for which the Consultant was legally contracted by the Employer as a corporation or as one of the major firms within a joint venture. Assignment/ Jobs completed by individual Professional staff working privately or through other consulting firms cannot be claimed as the experience of the Consultant, or that of the Consultant's associates, but can be claimed by the Professional staff themselves in their CVs. Consultants should be prepared to substantiate the claimed experience along with the proposal and must submit letter of award/copy of contract for all the assignments mentioned in the proposal. In case of confidentiality agreements with clients, a self certification from the Managing Director of the consultant should be provided.

(b) Comments and suggestions on the Terms of Reference including workable suggestions that could improve the quality/effectiveness of the Assignment/job; and on requirements for facilities including administrative support, office space, data, etc. to be provided by the Employer (Form TP-3 of Section 3).

(c) A description of the approach, methodology and work plan for performing the Assignment/job covering the following subjects; technical approach and methodology, work plan, and organization and staffing schedule. Guidance on the content of this section of the Technical Proposals is provided under Form TP-4 of Section 3. The work plan should be consistent with the Work Schedule which will show in the form of a bar chart the timing proposed for each activity.

(d) CVs of the Professional staff as mentioned above signed by the staff themselves or by the authorized representative of the Professional Staff (Form TP-5 of Section 3).

8.5 The Technical Proposal shall not include any financial information. A Technical Proposal containing financial information may be declared non-responsive.

8.6 **Financial Proposals:** The Financial Proposal shall be prepared using the attached Standard Forms (Section 3). The financial proposal shall not include any conditions attached to it and any such conditional financial proposal shall be rejected summarily.

9. Proposal Validity

The proposal shall be valid for 180 (one hundred and eighty) days from the date of opening of the Technical proposal.

10. Taxes

The consultant shall fully familiarize themselves about the applicable Domestic taxes (such as GST, Income Tax, Fees, Levies etc) on amount payable by the employer under the contract.

11. Currency

Consultant shall express the price of their Assignment/Job in Indian Rupees.

12. Earnest Money Deposit (EMD) and Performance Bank Guarantee

12.1 Earnest Money Deposit

- i. An EMD of Rs. 5,00,000.00 (Rupee Five lakhs only), in the form of Demand Draft (DD)/Bank Guarantee drawn in favour of Indian Ports Association, payable at New Delhi has to be submitted along with the proposal.
- ii. Proposal not accompanied by EMD shall be rejected as non-responsive.
- iii. No interest shall be payable by the Employer for the sum deposited as earnest money deposit.
- iv. The EMD of the unsuccessful bidders would be returned back within 45 days of award of job.

12.2 The EMD shall be forfeited by the Employer in the following events:

- i. If proposal is withdrawn during the validity period or any extension agreed by the consultant thereof.
- ii. If the Proposal is varied or modified in a manner not acceptable to the Employer after opening of Proposal during the validity period or any extension thereof.
- iii. If the consultant tries to influence the evaluation process.

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- iv. If the first ranked consultant withdraws his proposal during financial negotiations (failure to arrive at consensus by both the parties shall not be construed as withdrawal of proposal by the consultant).

12.3 Performance Bank Guarantee

The successful bidder will have to submit Performance Bank Guarantee equivalent to 10% of value of project awarded with validity period till completion of Assignment/Job plus 45 days.

13. Submission, Receipt and Opening of Proposal

13.1 The original proposals, both Technical and Financial Proposals shall contain no interlineations or overwriting, except as necessary to correct errors made by the consultants themselves. The person who signed the proposal must initial such corrections. Submission of letters for both Technical and Financial Proposals should respectively be in the format of TP-1 of Section 3 & FP-1 of Section 3

13.2 An authorized representative of the consultants shall initial all pages of the original Technical and Financial Proposals. **The authorization shall be in the form of a written power of attorney accompanying the proposal or in any other form demonstrating that the representative has been duly authorize to sign.** The signed Technical and Financial Proposals shall be marked "ORIGINAL".

13.3 Applicant must submit:

■ Technical proposal:

Scanned copies of Technical Bid shall be submitted on eProcurement Portal (CPPP) <https://eprocure.gov.in/eprocure/app> in the First Cover (Technical Bid) and also two hard copies (one original + one copy) and along with 2 soft copy in word format in CD or Pen drive. This outer envelope shall bear the submission address, reference number be clearly marked "DO NOT OPEN, BEFORE- 1530 Hrs. of 12th September, 2018".

■ The Financial bid should be submitted Online only as per the Price Schedule given in Section 3 Financial Proposal and attached in PDF format in e-procurement Portal only(CPPP) <https://eprocure.gov.in/eprocure/app>. Any Indication of 'Quoted Price' in the online technical Bid documents shall lead to rejection of the bid outright. For evaluation purpose the uploaded offer documents will be treated as authentic and final .No hard copy of financial Bid shall be submitted. The price Bid submitted through e-procurement mode only will be taken up for the purpose for evaluation. Please refer Annexure-III for further details.

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13.4 The Proposal must be sent to the address/ addresses indicated in the Section 1 and received by the Employer no later than the time and the date indicated in the Section 1 or any extension to this date in accordance with para 4.2 above. Any proposal received by the Employer after the deadline for submission shall be returned unopened.

14. Proposal Evaluation

14.1 From the time the proposals are opened to the time contract is awarded, the consultants should not contact the Employer on any matter related to its Technical and/or Financial Proposal. Any effort by Consultants to influence the employer in the examination, evaluation, ranking of Proposal, and recommendations for award of contract may result in the rejection of the consultant proposal.

14.2 The employer will constitute a selection Committee which will carry out the entire evaluation process.

14.3 Selection Committee while evaluating the technical proposal shall have no access to the Financial Proposals until the technical evaluation is concluded and the competent authority accepts the recommendation.

14.4 The selection committee shall evaluate the Technical Proposal on the basis of their responsiveness to the Term of Reference and by applying the evaluation criteria specified in Section 2.

14.5 Financial proposal of only those firms who are technically qualified shall be opened on the date & time specified by employer in the presence of the consultants' representatives who choose to attend.

15. Technical Negotiations

15.1 Technical negotiation will include a discussion of the Technical Proposal, the proposed technical approach and methodology, work plan, and organization and staffing, and any suggestions made by the Consultant to improve the Terms of Reference. The employer and the Consultants will finalize the Terms of Reference, staffing Schedule, work schedule, logistics and reporting. These documents will then be incorporated in the contract.

15.2 Availability of Professional/Staff/expert : Employer will require assurances that the Professional staff will be actually available

16. Award of Contract: After technical Negotiations, the employer shall issue a letter of intent (LOI) to the selected consultant. The consultant will sign the contract after fulfilling all the formalities/pre-conditions like submission of Performance Bank Guarantee, etc.

17. Confidentiality

Information relating to evaluation of Proposal and recommendations concerning awards shall not be disclosed to the consultants who submitted the proposal or to other persons not officially concerned with the process, until the publication of the award of contract. The undue use by any consultant of confidential information related to the process may result in the rejection of its proposal and may be subject to the provisions of the Employer's antifraud and corruption policy.

18. Contents of Proposal Document:

The Proposal Document comprises the contents as mentioned in this document and would additionally include Addendum if any, issued by The Chief Administrative Officer, Indian Ports Association, New Delhi.

19. Scrutiny and Evaluation of Proposals:

Preliminary Scrutiny:

In the first instance the officer of (Tender Inviting Authority) appointed for opening of proposals shall ascertain the availability of proper Proposal Security. In case a proposal is received without the requisite and proper Proposal Security, it shall be summarily rejected and the second envelope of such proposal containing Financial Proposal shall be returned unopened to the concerned bidder/s.

Responsiveness of Proposals:

The proposals received on time, accompanied by the requisite and proper Proposal Security shall thereafter be examined for responsiveness. A responsive proposal is one which conforms to all requirements of the Proposal Document. A proposal may be treated non-responsive for any or all of the following reasons:-

- a. The bidder/s not meeting all of the 'Minimum Eligibility Criteria' as stipulated in the 'Notice Inviting RFP.
- b. All the information as indicated in the Proposal Document is not furnished.
- c. Validity of proposal not confirmed.
- d. Proposal documents not signed and sealed in the manner prescribed in the Proposal Document.

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- e. The proposal and supporting documents show significant variations and or inconsistency/ies.
- f. If the technical proposal indicates/ discloses directly or indirectly financial proposal.

A non-responsive proposal shall be rejected at this stage and the second envelope of concerned bidder/s will be returned unopened to them.

20. Scrutiny of Technical Proposals:

Responsive bids shall be examined in details for their technical contents. Compliance to detailed Scope of work, Experience of bidder, proposed work plan for implementation, team composition etc. of the bidders shall be checked.

In the process of this examination, some clarifications may become necessary. These shall be sought and furnished in writing. However, the basis of proposal shall not be permitted to be changed/alterd either to fulfil minimum eligibility criteria or to make a non-responsive proposal responsive or to qualify for meeting the technical proposal parameters. The proposals which are found deficient or defective or unacceptable due to any reason shall be treated as non-responsive.

21. Timelines and Schedule

The schedule for receipt of the application is as follows:-

1. Receipt of offers on or before 1500 Hrs on 12th September, 2018.
2. Opening of Technical offers at 1530 Hrs. on 12th September, 2018.

22. RFP Document

The RFP document providing the Terms of Reference (ToR), pre-qualification criteria, terms and conditions including evaluation criteria are available in the web site www.ipa.nic.in as well as <https://eprocure.gov.in/eprocure/app>

Reputed and interested empanelled consultants/consulting firms/consortia may download the RFP from the above website.

In case, if RFP is downloaded from website, the requisite document fee of Rs. 5000/- in form of Demand Draft, in favor of Indian Ports Association payable at New Delhi shall be submitted along with bid.

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23. Submission of Proposal

Proposal, in its complete form in all respect as specified in the RFP document, must be submitted to:

**Managing Director
Indian Ports Association
1st Floor, South Tower, NBCC
Place B. P Marg, Lodi Road
New Delhi - 110003**

The bids received after due date will be rejected and no action will be taken on these bids.

Section 2

(Terms of Reference)

1. Objective & Scope of Services:

The Consultant is expected to carry out study in four stages:

- Stage I : Feasibility Report
- Stage II : Business Strategy plan and Tender Documents
- Stage III: Evaluation of offers, selection of global player and Award of contract
- Stage IV: Handholding for activation & O &M contract on PPP basis

Feasibility Report

Demand Analysis

- Consultant to undertake assessment of the given port(s)' ship repairing capabilities viz. capacity in existing infrastructure
- Assess the demand for the given market conditions specific to the ship-repairing industry including macro-economic market indicators, and competitor performance and for the future market conditions specific to the ship repair industry depending on the needs, economic and financial ability

Resource Assessment and Existing Infrastructure

Based on inputs from Market Study, various other parameters and interaction with port, the Consultant is required to evaluate the requirement for dry-docks, develop various options and prepare alternative layouts of shipyard and ship repair facility at the above mentioned ports including Master Plan. Hinterland connectivity in terms of road and rail network, requirement of backup land for development of shipyard and ship repair facility etc. is to be given utmost importance while preparing the layouts.

Basic Layout of Shipyard and Ship Repair Facility

- Based on market potential study, formulate dimensions, weight characteristics and general features of vessels to be serviced at shipyard.
- Select an appropriate type of dry-dock facility with an efficient method to move vessels in and out of dry dock.
- Finalize basic parameters for preparing layouts of shipyard and ship repair facility.
- Prepare phasing of dry-dock and shipyard development.
- Plan maneuvering area, berthage, dock area, lock gates, launch jetties, storage area, hull shop, pipe shop, machine shop, electrical shop, maintenance shop, fabrication site, material handling equipment such as lifting & handling devices, dock & wharf cranes, floating cranes, yard layout, lighting & ventilation systems, outlet for water, compressed air, welding & cutting services etc.
- Plan other land side facilities such as buildings, structures, support facilities, other infrastructure such as road, water supply, electrical distribution, firefighting, surface water drainage, sewerage, communication, harbour crafts, navigational aids etc.

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- Allow for future development and expansion thereby optimizing dredging needs and navigational approaches.
- Assess merits and demerits of layout(s) so evolved.
- Develop basic layout of dry-dock and shipyard based on consideration of all aspects including technical, environmental & social, risk mitigation planning, financial etc.
- Assess requirement of berthage for ship repairs and ship building and other maritime structures related to the support and movement of ships and other floating structures during their construction and repair.
- Develop detailed Master Plan Layout including land use planning for the selected layout of shipyard and ship repair facility.
- Prepare phasing of berthage, yard area, lifting & handling equipment, dock & wharf cranes and other infrastructural facilities starting from Phase I to Master Plan on both waterside and landside.
- Assess dredging requirements at dock face including siltation patterns in the breakwater protected harbor being proposed as part of port development.
- Exhibit synchronization between the existing port and the proposed shipyard development.
- Prepare capital cost estimates of all facilities.
- Evaluate and recommend collaboration with reputed foreign shipbuilders / ship ancillary players etc/setting up of new agencies for enhancement in technology and other crucial areas of Indian Shipbuilding industry.

Based on the above study, the Consultant is required to submit a Feasibility Report covering the following:

- Summarize market potential for development of shipyard and ship repair facilities at the identified ports.
- Suggesting appropriate vessel sizes for dry-dock shipyard including number and size of docks.
- Propose the most appropriate type and number of dry-docks and other facilities within the shipyard.
- Identify and list out facilities required on waterside and landside
- Evaluate broad parameters for basic concept design of shipyard.
- Prepare alternative layouts of dry-docks, shipyard and ship repair facility including Master Plan.
- Identify broad parameters which have influence on environmental aspects.
- Submit Feasibility Report and provide framework for project development

Cost Estimation and Financials

Provide a specific Action Plan with clear identification of roadmap for action to achieve the goals identified above including details of following heads shall be furnished.

- commercially viable financial plan and roadmap required to achieve the goals identified above
- an identification of the target segments that the ship repairing facilities will be focused on (for eg. Passenger vessels, containerships, bulk vessels etc.)
- long-list of ship repairing facilities, including allied services, to be developed to achieve the goals identified above
- Comprehensive management model to establish a PPP between IPA and a designated partner which incorporates above inputs.

Business Strategy plan and Tender Documents

Tender Documents

The Consultant has to prepare draft tender documents for construction, modification of shipyard and ship repair facilities for one best port out of three for transactory advisory. The project to be developed fully on PPP basis by identifying a private promoter on DBFOT. The Bid document shall be prepared by following applicable Government Guidelines, Standard Contract documents for Civil Constructions, Standard Model Documents for PPP Mode namely Request for Qualification (RFQ), Request For Proposal (RFP) and Draft Concession Agreement.

Potential partner outreach

Support IPA in the preparation of any documents / marketing material that may be required to reach out to the potential partner pool who will be interested in participating in the PPP bidding process.

Organization and management of any and all bidder presentations that may be required for the purpose of the PPP bidding process.

Support IPA in organizing the PPP bid process by:

Supporting IPA in procuring and arranging for any documentation (viz. legal, procedural etc.) required for the conduction of the PPP process.

Organizing and managing the pre-bid conference(s) required to address any and all queries proffered by potential bidders to IPA with regards to the PPP process.

Ensuring closure of bid process through successful award of bids.

Onboarding of the selected operators

The consultant will provide assistance to IPA in the process of onboarding of the Dockyard operators. This will include defining detailed time lines, outlining deliverables and developing reporting systems for the employer, as applicable.

The selected consultant will have to coordinate closely with IPA, the Ministry of Shipping and the concerned Port authorities to achieve the objectives of this assignment and assist in smooth execution of the contract.

2. Key Deliverables and Timeframe

- Inception report - T+1 weeks
- Market Assessment Report - T+5 weeks
- Feasibility Report - T+11 weeks
- Strategic Plan Document - T+14 weeks
- Finalization of Global Tender documents & NIT - T+16 weeks
- Last date for submission of offers - T + 19 weeks
- Tender Evaluation - T + 22 weeks
- Award of DBFOT contract on PPP basis - T+ 24 weeks
- Assisting IPA/Port for getting successful Bidder on board (hand Holding) for activation of contract. - 3 months after award

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2.1 The consultant will have to submit inception report by 2nd week of the project. From 1st month onwards, the consultant will submit a progress report on the 30th of every month. The report will clearly highlight status of the projects, delayed milestones, next steps, decisions required etc.

2.2 The consultant is required to submit the final report in the form of soft copies as well as hard copies inclusive of the working, assumptions, source of obtaining information, different methodology used for reaching logical conclusion and these documents will remain the property of Indian Ports Association, New Delhi and will not be used for any other purpose other than those intended under RFP without obtaining permission of Indian Ports Association, New Delhi.

2.3 Each deliverable of the consultant will be reviewed by the committee constituted by the Indian Ports Association, New Delhi for this purpose. The consultant would also be required to make a presentation on the draft reports before Indian Ports Association, New Delhi and incorporate their suggestions in the final report, if any.

3. Payment Schedule

SI No	Milestones	Payment
1.	Inception Report	10%
2.	Market Assessment Report	15%
3.	Feasibility Report	25%
4.	Strategic Plan Document	20%
5.	Tender Documents (Call for Tenders)	10%
6.	Tender Evaluation and award of work	20%
7	Handholding for activation & DBFOT contract on PPP basis	Monthly Basis

4. Deliverables:

4.1 The consultant is required to submit reports on all deliverables in the form of soft copies as well as hard copies inclusive of the working, assumptions, source of obtaining information, different methodology used for reaching logical conclusion and these documents will remain the property of IPA. The information collected and reports delivered shall not be used for any purpose other than those intended under RFP without obtaining permission of IPA. IPA will issue completion certificate to this effect.

4.2 Each deliverable of the consultant will be reviewed by the committee constituted by IPA for this purpose. The consultant would also be required to make a presentation on the draft reports before IPA/Port Trusts/Ministry and incorporate their suggestions in the final report.

4.3 **Penalty:** The consultant shall ensure timely completion of the milestones mentioned above. There will be a penalty @ 0.5% of the total value of work awarded for every

week of delay (solely attributable to the consultant) in non-achieving the milestones of work order unless such delay is duly approved by IPA. Maximum penalty that could be levied is capped at 5% of the total value of the work awarded to the consultant.

4.4 Limitation of Liability: Client (and any others for whom Services are provided) may not recover from Consultant, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive or special damages in connection with claims arising out of this Agreement or otherwise relating to services, whether or not the likelihood of such loss or damage was contemplated. Client (and any others for whom Services are provided) may not recover from Consultant, in contract or tort, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the services.

PART II : TOR related information

1. Conditions under which this RFP is issued

- i. This RFP is not an offer and is issued with no commitment. IPA reserves the right to withdraw the RFP and change or vary any part thereof at any stage. IPA also reserves the right to disqualify any bidder, should it be so necessary at any stage. Information provided in this RFP to the Applicants is on a wide range of matters, some of which depends upon interpretation of law. The information given is not a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.
- ii. IPA may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this RFP
- iii. The Applicant shall bear all its cost associated with or relating to the preparation and submission of its proposal including but not limited to preparation, copying postage, delivery fess, expenses associated with any demonstration or presentations which may be required by IPA or any other costs incurred in connection with or relating to its proposal. All such cost and expenses will remain with the Applicant and IPA shall not be liable in any manner whatsoever for the same or for any other expenses incurred by an Applicant in preparation or submission of the Proposal.
- iv. IPA reserves the right to withdraw this RFP, if it is in the best interest of the Government of India.
- v. Timing and sequence of events resulting from this RFP shall ultimately be determined by IPA.

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- vi. No oral conversations or agreements with any official, agent or employee of IPA shall affect or modify any terms of this RFP and any alleged oral agreement or arrangement made by a bidder with any department, agency, official or employee of IPA shall be superseded by the definitive agreement that results from this RFP process. Oral communications by IPA to bidders shall not be considered binding on IPA, nor shall any written materials provided by any person other than IPA.
- vii. Neither the bidder nor any of the bidder's representatives shall have any claims whatsoever against IPA or any of their respective officials, agents, or employees arising out of, or relating to this RFP or these procedures (other than those arising under a definitive service agreement with the bidder in accordance with the terms thereof).
- viii. Applicants who are found to canvass, influence or attempt to influence in any manner the qualification or selection process, including without limitation, by offering bribes or other illegal gratification, shall be disqualified from the process at any stage.

2. Rights to the Contents of the Proposal

For all the bids received before the last date and time of bid submission, the proposals and accompanying documentation of the qualification proposal will become the property of IPA and will not be returned after opening of the qualification proposal. IPA is not restricted in its rights to use or disclose any or all of the information contained in the proposal and can do so without compensation to the bidders. IPA shall not be bound by any language in the proposal indicating the confidentiality of the proposal or any other restriction on its use or disclosure.

3. Acknowledgement of Understanding of Terms

By submitting a proposal, each bidder shall be deemed to acknowledge that it has carefully read all sections of this RFP, including all forms, schedules and annexure hereto, and has fully informed itself as to all existing conditions and limitations.

4. Evaluation of Proposals

The bidders' proposals in the bid document will be evaluated as per the requirements specified in the RFP and adopting the qualification criteria spelt out in this RFP. The Bidders are required to submit all required documentation in support of the qualification criteria specified in RFP. IPA will constitute a Committee to monitor the progress/completion of assignment.

5. Language of Proposals

The proposal and all correspondence and documents shall be written in English.

6. Pre-Qualification Criteria (PQC)

The selection of the consulting firm shall be subject to fulfilment of the following criteria, namely:-

1. The firm should be registered under relevant statutes in India and should have minimum average annual turnover from Indian/Global operations of Rs. 100 Crores during the Financial Years 2014-2015, 2015-2016, and 2016-2017
2. The firm should have global network offices, group company offices or branch offices in a minimum of five major maritime countries across the globe including in Euro and APAC zones with access to knowledge networks
3. The firm should have conducted a minimum of 1 project in strategy design for ship repairing / ship building / any allied shipping industry for 1 port or yard in the past 7 years. Each such project should have a worth of at least \$250,000 (if international) or Rs. 1 Cr (if domestic).
4. The firm should have conducted a minimum of 1 project in transaction assistance/ advisory for any major government department. Each such project should have a worth of \$500,000 (if international) or Rs. 2 Cr (if domestic)

Note :Asian Office/Office in Asian Countries are part of a global network of offices

7. Self-Certified Documentary Evidence to be submitted in support of Eligibility with Technical Proposal

1. Copy of Contract/work orders along with completion certificate indicating the details of previous assignment completed, client, value of assignment/proportionate value in use of projects/ assignment in process date and year of award. The Managing Director of the Consulting firm shall self-certify if the firm has done assignments on non-disclosure agreements. In such cases, broad details of the assignment have to be provided to ascertain relevance.
2. The bidder should be a registered company under the Companies Act 1956 or LLP Act 2008 in India for last 3 years. Copy of Registration Certificate.
3. Gross Annual Revenue (audited annual account) from consultancy during last three years.
4. An undertaking stating that firm/organization is not blacklisted by Government or its agencies including Central/State Level Public Enterprises for corrupt or fraudulent practices.
A Certificate regarding non-disclosure/sharing of confidential information with third parties.
5. Copy of CV of each individual/official including team leader and team members indicating the details of Qualification, Previous assignment completed, client, value of assignment/proportionate value in use of projects/ assignment in process date and year of award. HR Section of the Consulting firm shall certify and submit along in the Technical

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bid. In such cases, broad details of the assignment has to be provided to ascertain relevance.

6. Duly filled checklist as given in **Annexure II** of the RFP.

8. Proposal Submission

Interested consultant should submit both technical and financial proposals in two parts as per the Schedule mentioned in of Section 1 i.e. Timeline and Schedule.

■ Technical proposal:

Scanned copies of Technical Bid shall be submitted on eProcurement Portal (CPPP) <https://eprocure.gov.in/eprocure/appin> the First Cover (Technical Bid) and also two hard copies (one original + one copy) and alongwith 2 soft copy in word format in CD or Pen drive. This outer envelope shall bear the submission address, reference number be clearly marked “DO NOT OPEN, BEFORE- 12th September 2018”. The envelope shall bear the title of the assignment “Engagement of Consultant for “Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities in existing three Ports (ChPT, JNPT, VoCPT) on PPP basis”.

■ Financial proposal:

The Financial bid should be submitted online only as per the Price Schedule given in Section 3 Financial Proposal and attached in PDF format in e-procurement Portal only(CPPP) <https://eprocure.gov.in/eprocure/app>. Any Indication of ‘Quoted Price’ in the online technical Bid documents shall lead to rejection of the bid outright. For evaluation purpose the uploaded offer documents will be treated as authentic and final .No hard copy of financial Bid shall be submitted. The price Bid submitted through e-procurement mode only will be taken up for the purpose for evaluation. Please refer Annexure-III for further details.

a) Technical Proposal Content

Technical proposal should be prepared considering the Terms of Reference, Detailed Approach & Methodology, Activity Schedule & Deliverables, Time period and any other information to highlight the capability of the consultant.

Technical Proposal must be submitted in the form of all the duly signed forms as per Section 3 of RFP i.e. Technical Proposal-Standard Forms & Other Undertakings.

Technical Proposal should be a complete document and should be bound as a volume. The documents should be page numbered and duly signed by Authorized Representative who has the capacity to sign along with Authorization Letter.

Bids can be submitted by a consortium of firms. The total number of consortium members cannot exceed three, including the lead bidder of the consortium. While evaluating the

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bids the combined experiences and resources of the consortium members will be considered.

II. Financial Proposal Content

- a) Financial proposal (in Indian Rupees) should be in the form of a lump sum amount exclusive of all taxes for the entire Scope of Services.
- 1. The lump sum quote should be inclusive of all expenses which consultant may incur while executing the assignment including Travel, Boarding & Lodging as required.
- c) Financial proposal must be submitted in the form of all the duly signed forms as per Section 3 of RFP i.e. Technical Proposal-Standard Forms.

9. Evaluation of Proposal

SI No	Evaluation Criteria	Marks
9.1	Experience of undertaking strategy design for ship repairing for 1 port or yard in the past 7 years. Each project should have value of at least \$500,000 (if international) or Rs. 2 Cr (if domestic)	> 5 projects: 35 points 3-5 projects: 30 points 1-2 projects: 20 points
9.2	Human Resource Experience	
9.2a	Team Leader Post Graduate in Engineering – Civil or Mechanical or Electrical or Naval Architecture. Minimum 25 years of experience in Ports & Harbour Engineering, Shipyard, Port Management and exposure to preparation of TEFR /DPR development of Port projects and Structuring of Port projects etc. He should have led the study teams for minimum 2 similar Assignments.	8
9.2b	Shipyard Expert Post Graduate in Engineering – Civil or Mechanical or Electrical or Naval Architecture. Minimum 20 years of experience in Shipyard, Ports & Harbour Engineering, and exposure to preparation of TEFR /DPR development of Port projects and Structuring of Port projects etc. He should have at least 15 years of specific experience in shipyards sector and must have led the study teams for minimum 2 drydocks Assignments.	8

9.2c	<p>Technical expert Post Graduate in Civil Engineering</p> <p>Minimum 14 years of experience in Planning and Designing of Port and shipyard Layouts & Marine Structures, Dredging, Estimating, Scheduling of works and shipyard operations and experience in preparation of detailed engineering of marine structures like breakwaters, berths.</p> <p>He should have worked as a Technical Expert for minimum 1 shipyard Assignment.</p>	8
9.2d	<p>Traffic Expert Post-Graduation in Engg., or Mathematics or Economics) or MBA (Finance/ logistics)</p> <p>Minimum 15 years in traffic surveys and studies, traffic forecast of different cargoes for planning of Port facility, vessel trend analysis for cargo transportation, computation of No. of vessel movements etc. on Port projects or any of the projects in the Transport Sector like Airports, Road & railways etc.</p> <p>He should have worked as a Traffic Expert/Maritime Market Expert for minimum 2 similar Assignment.</p>	8
9.2e	<p>Financial Export M.B.A in Finance or Chartered accountant with exposure to Port logistics.</p> <p>Minimum 15 years as financial expert in Ports and or Shipping Companies, Tariff setting, Economic & Financial Viability Analysis, funding pattern etc.</p> <p>He should have worked as Economist / Financial Consultant for minimum 2 similar Assignments.</p>	8
Total Marks Allocated for key personnel		40
Presentation : Approach , Methodology and Work plan for performing the assignment/job		25
Total Technical Score (X)		100

Marking methodology of technical and commercial scores:

Technical Score: (X)

The bidder who secures maximum marks shall be given a technical score of 100. The technical scores of other Bidders for the project shall be computed as follows.

[‘Technical’ Score of Bidder for the Project (X)]	= 100 X	[Marks secured by the respective Bidder]
		Highest Marks secured

The score secured based on evaluation of the Technical Proposal as above shall be the Technical Score of the Bidder for the project being considered for evaluation (X).

Only those Bidders who have secured Technical Score(X) of 65 or above shall be declared as qualified for evaluation of their ‘Financial Bid’. Bidders who have secured less than 65 for Technical Score shall be rejected.

Financial Score: (Y)

The bidders shall submit their quote as per the format provided in FP 1 and FP 2. The Financial proposals shall be evaluated on the basis of total lump sum charges offered by the bidder to Indian Ports Association for the project. Any monetary figure in decimal shall be rounded off to the nearest INR.

In cases of discrepancy between the prices quoted in words and in figures, lower of the two shall be considered. For any other calculation/ summation error etc. the bid may be rejected. The financial scores of other bidders for the project shall be computed as follows:

[The ‘financial score’ of Bidder for the project(Y)]	= 100 X	[Lowest offer quoted by the qualified bidder (Rs.)]
		[Offer quoted by the respective Bidder (Rs.)]

The marks secured as above shall be the Financial Score of the bidder for the project (Y). for Composite Score of the Bidders (80 : 20) the bid shall be worked out as under:

Bidder	Technical Score (X)	Financial Score (Y)	Weighted Technical Score (80% of X)	Weighted Financial Score (20% of Y)	Composite Score (F=D+E)
A	B	C	D	E	F

10. Payment Terms

The consultant will raise an invoice at the end of completion of Project along with 'project implementation status report'. The Employer will release payments within 15 days of raising the invoice as per the Terms and Conditions as specified in Special Conditions of Contract.

11. General Terms and Conditions

- i) Data provided for the study are confidential in nature. The consultant should not share the data without IPA permission. A certificate regarding non-sharing/informing of confidential data to third party is to be given by the consultant along with Technical Proposal
- ii) At the time of submission of bid, the bidder has to ensure that each page is duly signed by the bidder or his duly authorized representative. In case the bid is signed by the authorized representative, a letter of authorization should be enclosed with the bid.
- iii) The bidding institution (s) should provide professional, objective and impartial advice and at all times hold the client's interest paramount, without any consideration for future works, and that in providing advice they avoid conflicts with other assignments and their own corporate interests.
- iv) Rates quoted shall remain firm till completion of works.

A party claiming a Dispute has arisen must give the other parties to the Dispute notice setting out details of the Dispute.

During the 14 days after a notice is given (or longer period if the parties to the Dispute agree in writing), each party to the Dispute must use its reasonable efforts through a meeting of Senior Executive (or their nominees) to resolve the Dispute. If the parties cannot resolve the Dispute within that period then any such dispute or difference whatsoever arising between the parties to this Contract out of or relating to the construction, meaning, scope, operation or effect of this Contract or the validity of the breach thereof shall be referred to a sole arbitrator to be appointed by mutual consent of both the parties herein. If the parties cannot agree on the appointment of the arbitrator within a period of one month from the notification by one party to the other of existence of such dispute, then the Arbitrator shall be appointed by the High Court of the jurisdiction specified. The provisions of the Arbitration and Conciliation Act, 1996 will be applicable and the award made there under shall be final and binding upon the parties hereto, subject to legal remedies available under the law. Such differences shall be deemed to be a submission to arbitration under the Indian Arbitration and Conciliation Act, 1996, or of any modifications, Rules or re-enactments thereof. The Arbitration proceedings will be held at the jurisdiction specified. Any legal dispute will come under the sole jurisdiction specified.

- (vi) The jurisdiction in case of disputes shall be the Courts of Delhi/New Delhi.
- (vii) The bidder should be registered under relevant Laws/Acts of the country.

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- (viii) Any unresolved disputes under this Agreement shall be subject to the exclusive jurisdiction of Indian Courts.
- (ix) Even though applicants satisfy the necessary requirements they are subject to disqualification if they have:
 - a. Made untrue or false representation in the form, statements required in the application document.
 - b. Records of poor performance such as abandoning work, not properly completing contract, financial failures or delayed completion.
- (x) **Report:** Any information, advice, recommendations or other content of any reports, presentations or other communications we provide under this Agreement (“Reports”), other than IPA Information, are for IPA's internal use only (consistent with the purpose of the particular Services) including IPA's board of directors, its audit committee, or its statutory auditors and not for disclosure externally outside your organization. Client may not rely on any draft Report and Consultant shall not be required to update its Final Report
- (xi) Either Party may terminate this Agreement with immediate effect by serving prior written notice to the other party if services are not possible to be rendered as per applicable laws or professional obligations. Upon termination Consultant shall be entitled to receive payments of the Services performed, work in progress and expenses incurred by it, till the date of such termination.
- (xii) **Right to accept or reject any or all proposals**
 - a. Notwithstanding anything contained in this document, the IPA reserves the right to accept or reject any Proposal and to annul the Selection Process and reject all Proposals, at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof.
 - b. The Authority reserves the right to reject any Proposal if: (a) at any time, a material misrepresentation is made or discovered, or (b) the Applicant does not provide, within the time specified by the Authority, the supplemental information sought by the Authority for evaluation of the Proposal. Misrepresentation/ improper response by the Applicant may lead to the disqualification of the Applicant. If the Applicant is the Lead Member of a consortium, then the entire consortium may be disqualified / rejected. If such disqualification/ rejection occurs after the proposals have been opened and the highest ranking Applicant gets disqualified / rejected, then the Authority reserves the right to consider the next best Applicant, or take any other

measure as may be deemed fit in the sole discretion of the Authority, including annulment of the Selection Process.

(xiii) Fraud and corrupt practices

a) The Applicants and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in this document, the Authority shall reject a Proposal without being liable in any manner whatsoever to the Applicant, if it determines that the Applicant has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the "Prohibited Practices") in the Selection Process. In such an event, the Authority shall, without prejudice to its any other rights or remedies, forfeit and appropriate the Bid Security or Performance Security, as the case may be, as 'mutually agreed genuine pre-estimated compensation and damages payable to the Authority for, inter alia, time, cost and effort of the Authority, in regard to this document, including consideration and evaluation of such Applicant's Proposal.

b) Without prejudice to the rights of the Authority herein above and the rights and remedies which the Authority may have under the LOA or the Agreement, if an Applicant or Consultant, as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the LOA or the execution of the Agreement, such Applicant or Consultant shall not be eligible to participate in any tender or RFP issued by the Authority during a period of three years from the date such Applicant or Consultant, as the case may be, is found by the Authority to have directly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as the case may be.

c) For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them: (a) "corrupt practice" means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly or indirectly with the Selection Process or the LOA or has dealt with matters concerning the Agreement or arising

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therefrom, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the Authority, shall be deemed to constitute influencing the actions of a person connected with the Selection Process); or (ii) save as provided herein, engaging in any manner whatsoever, whether during the Selection Process or after the issue of the LOA or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the LOA or the Agreement, who at any time has been or is a legal, financial or technical consultant or adviser of the Authority in relation to any matter concerning the Project; (b) "fraudulent practice" means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process; (c) "coercive practice" means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any person's participation or action in the Selection Process; (d) "undesirable practice" means (i) establishing contact with any person connected with or employed or engaged by the Authority with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and (e) "restrictive practice" means forming a cartel or arriving at any understanding or arrangement among Applicants with the objective of restricting or manipulating a full and fair competition in the Selection Process.

xiv) DISPUTE RESOLUTION

Amicable Settlement

If any dispute or difference or claims of any kind arises between the Purchaser and the Tenderer in connection with construction, interpretation or application of any terms and conditions or any matter or thing in any way connected with or in connection with or arising out of this Agreement, or the rights, duties or liabilities of any Party under this Agreement, whether before or after the termination of this Agreement, then the Parties shall meet together promptly, at the notice of any Party, in an effort to resolve such dispute, difference or claim by discussion between them.

Assistance of Expert

The Parties may, in appropriate cases agree to refer the matter to an Expert appointed by them with mutual consent. The Expert so appointed shall, after hearing the parties, try to resolve the dispute referred to him by way of settlement. The cost of obtaining the service of the Expert shall be shared equally.

xv) ARBITRATION

Arbitrators

Failing amicable settlement and/or settlement with the assistance of Expert appointed by the Parties by mutual consent within a period of 30 days unless time is extended with the mutual consent of the parties w.e.f. the date of service of notice of the any party referred in Clause 19.1 the dispute or differences or claims as the case may be, 37 shall be finally settled by binding arbitration under the Arbitration and Conciliation Act, 1996 as amended upto date. Unless the Parties mutually agree otherwise, within 30 (thirty) Days of invocation of the arbitration as mentioned below, the rules of arbitration prescribed by the International Centre for Alternative Dispute Resolution, New Delhi shall apply to the arbitration. The arbitration shall be by a panel of three Arbitrators, one to be appointed by each Party and the third, who shall act as presiding arbitrator, to be appointed by the two arbitrators appointed by the Parties. The arbitration shall be invoked by one party issuing to the other a notice in writing invoking the arbitration and appointing an Arbitrator. Upon receipt of the notice, the other Party shall appoint the second Arbitrator. The two Arbitrators so appointed shall appoint the third Arbitrator who shall act as the ‘Presiding Arbitrator’. If the other Party fails to appoint a second Arbitrator within 30 (thirty) Days from the receipt of the request to do so, then the Arbitrator so appointed by the first party shall adjudicate the disputes as ‘Sole Arbitrator’.

Place of Arbitration

The place of arbitration shall be New Delhi.

English Language

The request for arbitration, the answer to the request, the terms of reference, any written submissions, any orders and rulings shall be in English and, if oral hearings take place, English shall be the language to be used in the hearings

Procedure

The procedure to be followed within the arbitration, including appointment of arbitrator/arbitral tribunal, the rules of evidence which are to apply shall be in accordance with the Arbitration and Conciliation Act, 1996 as amended upto date.

Enforcement of Award

Any decision or award resulting from arbitration shall be final and binding upon the Parties. The Parties hereto agree that the arbitral award may be enforced against the Parties to the arbitration proceeding or their assets wherever they may be found and that a judgment upon the arbitral award may be entered in any court having jurisdiction thereof.

Fees and Expenses

The fees and expenses of the arbitrators and all other expenses of the arbitration shall be initially borne and paid equally by respective Parties subject to determination by the arbitrators. The arbitrators may provide in the arbitral award for the reimbursement to the successful party of its costs and expenses in bringing or defending the arbitration claim, including legal fees and expenses incurred by the Party.

Performance during Arbitration

Pending the submission of and/or decision on a dispute, difference or claim or until the arbitral award is published; the Parties shall continue to perform all of their obligations under this Agreement without prejudice to a final adjustment in accordance with such award.

APPLICABLE LAW

This contract shall be governed by the Laws of India for the time being in force. Subject to the clauses on arbitration above, the courts of Delhi shall have exclusive jurisdiction in all matters or disputes arising under or in respect of this Contract. DEFENCE OF SUITS
If any action in court is brought against the Purchaser or an officer or agent of the Purchaser for the failure or neglect on the part of the Supplier to perform any acts, matters, covenants or things under the Contract, or for damage or injury caused by the alleged omission or negligence of the part of the Bidder, his agent, representatives or his sub-Bidders, workman, contractors or employees, the Supplier shall in all such cases indemnify and keep the Purchaser and/or his representative, harmless from all losses damages expenses or decrees arising out of such action. All claims regarding indemnity shall survive the termination or expiry of contract.

Section 3

(Technical Proposal-Standard Forms)

Form TP 1: Letter of Proposal submission

Form TP 2: Consultant's organization & experience

Form TP 3: Comments & suggestions on TOR

Form TP 4: Approach & Methodology

Form TP 5: Curriculum vitae

Form TP 6: Information regarding any conflicting activities and declaration thereof.

Technical Proposal-Other Undertakings

1. An undertaking stating that firm/organization is not blacklisted by Government or its agencies including Central/State Level Public Enterprises.

2. Undertaking stating that "Team Leader/Members would be maintained during the actual assignment to be awarded in case they are selected. In case replacement is inevitable, the equivalent qualification and experienced team/lead/member will be inducted to carry out the assignment in case of award."

3. Undertaking stating that "I/We certify that in the last three years, we/any of the consortium have neither failed to perform on any contract, as evidenced by imposition of Penalty by an arbitral or Judicial authority or a Judicial pronouncement or arbitration award, nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part."

4. An undertaking regarding non-disclosure/sharing of confidential information with third parties.

LETTER OF PROPOSAL SUBMISSION

TO: [Name and address of Employer]

Dear Sirs,

We, the undersigned, offer to provide the consulting Assignment/job for [**“For Engagement of Consultant for “Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities for DBFOT on PPP basis in three Major Ports (ChPT, JNPT & VoCPT) and Transactory Advisory will be for one best Port out of three”.**”] in accordance with your Request for Proposal dated [insert date] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and a Financial Proposal sealed under a separate envelope and requisite EMD.

We are submitting our Proposal in association with [Insert a list with full name and address of each associated Consultant]

We hereby declare that all the information and statements made in this Proposal are true and accept that any misinterpretation contained in it may lead to our disqualification.

If negotiations are held during the period of validity of the Proposal, i.e. before the date indicated in Section 1, we undertake to negotiate on the basis of the proposed staff. Our Proposal is binding upon us and subject to the modifications resulting from Contract negotiations.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely

Authorized Signature [in full and initials];

Name and Title of Signature:

Name of Firm:

Address :

CONSULTANT'S ORGANIZATION AND EXPERIENCE**A- Consultant's Organization**

[Provide here a brief description of the background and organization of your firm/entity and each associate for this Assignment/job. The brief description should include ownership details, date and place of incorporation of the firm, objectives of the firm etc. Also if the consultant has formed a consortium, details of each of the member of the consortium, name of lead members etc shall be provided]

B- Consultant's Experience

[Using the format below, provide information on each Assignment/job for which your firm, and each partner in the case of consortium or joint venture, was legally contracted either individually as a corporate entity or as one of the major partners within an association, for carrying out consulting Assignment/job similar to the ones requested under this Assignment/Job (if possible, the employer shall specify exact assignment/job for which experience details may be submitted). In case of consortium, association of consultants, the consultant must furnish the following information for each of the consortium member separately]

A) Organizational Experience

Sl. No.	Name of Entity with complete communication address.	Order No. And Date	Scope of Consultancy work	Date of award of contract & Contract Period	Value of Contract	Actual Date of Completion	Person/ Project authority who could be contracted for further information.

B) Skill & Competencies & Team Size

SL. No.	Name of The Team Leader/Member	Qualification/ Professional qualification	No of Years Experience	Details of Experience	Remarks

C) Gross Annual Revenue (in Lakhs`)

Financial year	Gross Annual revenue/Turnover	Revenue/Turnover from consultancy business	Remarks
2014-15			
2015-16			
2016-17			

(Seal & Signature of Bidder)

Note: Please provide documentary evidence from the client i.e. copy of work order, contract and completion certificate for each of above mentioned assignments. The MD of the consulting firm shall self-certify if the firm has non-disclosure agreements with its clients. The experience shall not be considered for evaluation if such requisite support documents are not provided with the proposal.

**COMMENTS AND SUGGESTIONS ON THE TERMS OF REFERENCE AND ON
FACILITIES TO BE PROVIDED BY THE EMPOLYER**

1. On the Terms of Reference

[suggest and justify here any modifications or improvement to the Terms of Reference you are proposing to improve performance in carrying out the Assignment/job (such as deleting some activity you consider unnecessary, or adding another, or proposing a different phasing of the activities). Such suggestions should be concise and to the point, and incorporated in your proposal]

2. On Inputs and Facilities to be provided by the employer

[Comment here on Inputs and facilities to be provided by the Employer as mentioned in Paragraph 11 of the Section 2 including : administrative support, office space, data etc.]

DESCRIPTION OF APPROACH, METHODOLOGY AND WORK PLAN FOR PERFORMING THE ASSIGNMENT/JOB

Technical approach, methodology and work plan are key components of the Technical Proposal. You are suggested to present your Technical Proposal divided into the following three chapters:

- a) Technical Approach and Methodology,
 - b) Work Plan, and
 - c) Organization and Staffing
- a) Technical Approach and Methodology:** In this chapter you should explain your understanding of the objectives of the Assignment/job, approach to the Assignment/job, methodology for carrying out the activities and obtaining the expected output, and the degree of detail of such output. You should highlight the problems being addressed and their importance, and explain the technical approach you would adopt to address them. You should also explain the methodologies you propose to adopt and highlight the compatibility of those methodologies with the proposed approach.
- b) Work Plan:** The consultant should propose and justify the main activities of the Assignment/job, their content and duration, phasing and interrelations, milestones (including interim approvals by the employer), and delivery dates of the reports. The proposed work plan should be consistent with the technical approach and methodology showing understanding of the Tor and ability to translate them into a feasible working plan. A list of the final documents, including reports, drawings, and tables to be delivered as final output, should be included here.
- c) Organization and Staffing:** The consultant should propose and justify the structure and composition of your team. You should list the main disciplines of the Assignment/job, the key expert responsible, and proposed technical and support staff.]

CURRICULUM VITAE (CV) FOR PROPOSED PROFESSIONAL STAFF

1. Proposed Position :
[For each position of key professional separate from Tech-5 will be prepared]:
2. Name of Firm :
[Insert name of firm proposing the Staff]:
3. Name of Staff :
[Insert full name]:
4. Date of birth :
5. Nationality :
6. Education :

[Indicate college/university and other specialized education of staff member, giving names of institutions, degrees obtained, and dates of obtainment]:
7. Membership of Professional Associations :
8. Other Training :
9. Countries of work experience :
[List countries where staff has worked in the last ten years]:
10. Languages :

[For each language indicate proficiency: good, fair, or poor in speaking, reading, and writing]:
11. Employment Record :

[Starting with present position, list in reverse order every employment held by staff member since graduation, giving for each employment (see format here below):
dates of employment name of employing organization, positions held]: From [Year]:
To Year]

Employer:
Positions held :
12. Work undertaken that best illustrates Capability to Handle the Tasks Assigned:
[Among the Assignment/Jobs in which the staff has been involved, indicate the following information for those Assignment/jobs that best illustrate staff capability to handle the tasks listed under point 12]

Name of Assignment/job or project:

E-Tendering

Year:

Location:

Employer:

Main project features:

Positions held:

Activities performed:

13. Certification :

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience. I understand that any wilful misstatement described herein may lead to my disqualification or dismissal, if engaged.

[Signature of staff member or authorized representative of the staff] [Full
name of authorized representative]

Date :

Place :

**INFORMATION REGARDING ANY CONFLICTING
ACTIVITIES AND DECLARATION THEROF**

Are there any activities carried out by your firm or group company or any member of the consortium which are of conflicting nature as mentioned in para 5 of Section 1, If yes, please furnish details of any such activities.

If no, please certify,

We hereby declare that our firm our associate/group firm or any of the member of the consortium are not indulged in any such activities which can be termed as the conflicting activities under para 5 of Section 1. We also acknowledge that in case of misrepresentation of the information, our proposals/contract shall be rejected/terminated by the employer which shall be binding on us.

Authorized Signature [in full and initials]:

Name and title of Signatory:

Name of Firm:

Address:

Section 3

(Financial Proposal-Standard Forms)

**(TO BE FILLED BY THE BIDDERS AND ATTACHED IN PDF FORMAT
IN SECOND COVER ON CPPP)**

Form FP-1: Financial Proposal submission Form

Form FP-2: Financial Proposal for profitability Reports

Note : The Financial bid should be submitted online only as per the Price Schedule given in Section 3 Financial Proposal and attached in PDF format in e -procurement Portal only(CPPP) <https://eprocure.gov.in/eprocure/app>. Please refer Annexure-III for further details.

**(TO BE FILLED BY THE BIDDERS AND ATTACHED IN PDF FORMAT IN
SECOND COVER ON CPPP)**

FINANCIAL PROPOSAL SUBMISSION FORM

[Location, Date]

To: [Name and address of employer]

Dear Sirs,

We, the undersigned, offer to provide the consulting Assignment/job for [insert title of Assignment/job] in accordance with your Request for Proposal dated [insert date] and our Technical Proposal. Our attached financial Proposal is for the sum of [insert amount(s) in words and figures 1]. This amount is exclusive of all Taxes. We hereby confirm that the financial proposal is un-conditional and we acknowledge that any condition attached to financial proposal shall result in reject of our financial proposal.

Our financial Proposal shall be binding upon us subject to the modifications resulting from Contract negotiations, up to expiration of the validity period of the Proposal, i.e. before the date indicated in Para 9 of Section 1

We understand you are not bound to accept any Proposal you receive.

Yours Sincerely,

[Authorized Signature [in full and
initials]: [Name and title of Signatory:]

[Name of Firm:]

Address:

**(TO BE FILLED BY THE BIDDERS AND ATTACHED IN PDF FORMAT IN
SECOND COVER ON CPPP)**

Financial Proposal for Profitability Reports

Sl. No.	Description	Fees quoted for the entire Scope of Work (Exclusive of all Taxes).
1	“Engagement of Consultant for Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities for DBFOT on PPP basis in three Major Ports (ChPT, JNPT & VoCPT) and Transactory Advisory will be for one best Port out of three”.	
2	Hand holding for three months as per scope	
3	Total	

(Fees in words) Rs.

Authorized Signature [in full and initials]:

Name

Designation :

Name of Firm:

Address:

Annexure-1

Criteria Adopted for awarding marks to Key Personnel For Engagement of Consultant for “Preparation of feasibility report, business strategic plan and tender document to explore the opportunity for development of ship repair facilities for DBFOT on PPP basis in three Major Ports (ChPT, JNPT & VoCPT) and Transactory Advisory will be for one best Port out of three”.

Step-2 - Evaluation Sheet

Key Person	Tender Requirement	Number of Assignments	Quality and Relevance of Assignments
General – Qualification Marks - 3	<ul style="list-style-type: none"> • 60% given to the Post Graduate Degree in the institutes which are not within 50 ranks given by the National Institutional Ranking Framework (NIRF) of Ministry of Human Resource Development (MHRC). • 100% given to the Post Graduate Degree in the institutes which are within 50 ranks given by National Institutional Ranking Framework (NIRF) of Ministry of Human Resource Development (MHRC). • If it is a Foreign University – Ranking as above has been ascertained from the websites (such as FT.Com) and accordingly the marks have been awarded. 		
Key Personal	As per RFP	<ul style="list-style-type: none"> • Maximum Marks - 2 • 60% marks given to the required minimum number of assignments. • 0.2 Marks for every additional eligible assignment 	<ul style="list-style-type: none"> • Maximum Marks - 10 • 60% marks given to the required minimum number of assignments. • 1.0 Marks for every additional eligible assignment

Check list of Documents

- | | |
|---|---------------------------------|
| 1). DD/ Pay order/BG towards EMD (Rs 5,00,000/-), Document fee (Rs 5,000/-) | <input type="checkbox"/> YES/NO |
| 2). Firm registration certificate | <input type="checkbox"/> YES/NO |
| 3). Copy of Work Orders/ Self-certification | <input type="checkbox"/> YES/NO |
| .4). Copy of completion certificates along with value/Self-certification | <input type="checkbox"/> YES/NO |
| 5). Resume of Team Leader & Team members with supporting documents duly certified by HR Department | <input type="checkbox"/> YES/NO |
| 6). Undertaking that the firm/Institution is not blacklisted by any Institute/ Government CPSE/SLPE/Local Authority for corrupt or fraudulent practices | <input type="checkbox"/> YES/NO |
| 7). Authority Letter , if any | |
| 8). Duly Audited copy of Annual Accounts of Last three years | <input type="checkbox"/> YES/NO |
| 9). Undertaking regarding Non-Disclosure | <input type="checkbox"/> YES/NO |
| 10) Duly filled format (as given in Technical bid with Self Evaluation sheet & Financial bid) | <input type="checkbox"/> YES/NO |

Instructions for Online Bid Submission

Instructions to the Bidders to submit the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>

- 1) Possession of valid Digital Signature Certificate (DSC) and enrolment/registration of the contractors/bidders on the eProcurement/ e-tender portal is a prerequisite for e-tendering.
- 2) Bidder should do the enrolment in the eProcurement site using the “Click here to Enroll” option available on the home page. Portal enrolment is generally free of charge. During enrolment/registration, the bidders should provide the correct/true information including valid email-id. All the correspondence shall be made directly with the contractors/bidders through email id provided.
- 3) Bidder need to login to the site through their user ID/ password chosen during enrolment/registration.
- 4) Then the Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by SIFY/TCS/nCode/eMudra or any Certifying Authority recognized by CCA India on eToken/Smart Card, should be registered.
- 5) The DSC that is registered only should be used by the bidder and should ensure safety of the same.
- 6) Contractor/Bidder may go through the tenders published on the site and download the required tender documents/schedules for the tenders he/she is interested.
- 7) After downloading / getting the tender document/schedules, the Bidder should go through them carefully and then submit the documents as asked, otherwise bid will be rejected.
- 8) If there are any clarifications, this may be obtained online through the tender site, or through the contact details. Bidder should take into account the corrigendum published before submitting the bids online.
- 9) Bidder then logs in to the site through the secured log in by giving the user id/ password chosen during enrolment/registration and then by giving the password of the eToken/Smart Card to access DSC.
- 10) Bidder selects the tender which he/she is interested in by using the search option & then moves it to the ‘my tenders’ folder.
- 11) From my tender folder, he selects the tender to view all the details indicated.
- 12) It is construed that the bidder has read all the terms and conditions before submitting their offer. Bidder should go through the tender schedules carefully and upload the documents as asked; otherwise, the bid will be rejected.
- 13) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and generally, they can be in PDF/xls/rar/zip/dwf formats. If there is

more than one document, they can be clubbed together and can be provided in the requested format. Each document to be uploaded through online for the tenders should be less than 2 MB. If any document is more than 2MB, it can be reduced through zip/rar and the same can be uploaded, if permitted. Bidders Bid documents may be scanned with 100 dpi with black and white option. However of the file size is less than 1 MB the transaction uploading time will be very fast.

14) If there are any clarifications, this may be obtained through the site, or during the pre-bid meeting if any. Bidder should take into account the corrigendum published from time to time before submitting the online bids.

15) The Bidders can update well in advance, the documents such as certificates, annual report details etc., under My Space option and these can be selected as per tender requirements and then send along with bid documents during bid submission. This will facilitate the bid submission process faster by reducing upload time of bids.

16) Bidder should submit the Tender Fee/ EMD as specified in the tender. The original should be posted/couriered/given in person to the Tender Inviting Authority, within the bid submission due date & time for the tender. Scanned copy of the instrument should be uploaded as part of the offer.

17) While submitting the bids online, the bidder reads the terms & conditions and accepts the same to proceed further to submit the bid packets.

18) The bidder has to select the payment option as offline to pay the Tender FEE/ EMD as applicable and enter details of the instruments.

19) The details of the DD/any other accepted instrument, physically sent, should tally with the

details available in the scanned copy and the data entered during bid submission time. Otherwise submitted bid will not be acceptable.

20) The bidder has to digitally sign and upload the required bid documents one by one as indicated. Bidders to note that the very act of using DSC for downloading the bids and uploading their offers

shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the tender requirements.

21) The bidder has to upload the relevant files required as indicated in the cover content. In case of any irrelevant files, the bid will be rejected.

22) If the price bid format is provided in a spread sheet file like PDF_xxxx.xls, the rates offered should be entered in the allotted space only and uploaded after filling the relevant columns. The Price Bid/PDF template must not be modified/replaced by the bidder, else the bid submitted is liable to be rejected for this tender.

23) The bidders are requested to submit the bids through online e-tendering system to the Tender Inviting Authority(TIA) well before the bid submission end date & time (as per Server System Clock). The TIA will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour.

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24) After the bid submission (i.e. after Clicking “Freeze Bid Submission” in the portal), the acknowledgement number, given by the system should be printed by the bidder and kept as a record of evidence for online submission of bid for the particular tender and will also act as an entry pass to participate in the bid opening date.

25) The time settings fixed in the server side & displayed at the top of the tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system. The bidders should follow this time during bid submission.

26) All the data being entered by the bidders would be encrypted using PKI encryption techniques

to ensure the secrecy of the data. The data entered will not be viewable by unauthorized persons during bid submission & not be viewable by any one until the time of bid opening.

27) Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

28) The confidentiality of the bids is maintained since the secured Socket Layer 128 bit encryption technology is used. Data storage encryption of sensitive fields is done.

29) The bidder should logout of the tendering system using the normal logout option available at the top right hand corner and not by selecting the (X) exit option in the browser.

30) For any queries regarding e-tendering process, the bidders are requested to contact as provided in the tender document. Parallely for any further queries, the bidders are asked to contact over phone: 0120-4200462, 0120-4001002 and 8826246593 or send a mail over to cphp-nic@nic.in ; support-eproc@nic.in.